



Rustington Hall

Nursing and Care Home



Littlehampton & Rustington Housing Society is a not-for-profit charitable organisation, providing quality care and housing solutions since 1948



Welcome to the Rustington Hall Community

Sally Morris

Chief Executive Officer
and Registered Manager

I started working for the Society in September 2007 holding several senior management positions, progressing to my current role as Chief Executive Officer and Registered Manager.

My main responsibility is to lead and support the senior management team to ensure regulatory and financial compliance. I enjoy taking part in the in-house activities and spending time talking to residents and staff.

I am so proud to be part of the Rustington Hall community and we would be delighted for you to join us as part of our family.

*Proud to be part of the
Rustington Hall community.*

Who We Are



At Rustington Hall we aim to provide residents with a secure, relaxed yet stimulating and homely environment with their care, comfort and wellbeing always our main focus. Rustington Hall is a Care Quality Commission (CQC) Dual-Registered Residential and Nursing Care Home, which can meet a wide range of personal needs for older people, within a supportive environment. We have an outstanding reputation and an excellent CQC regulatory history.

Our Registered Manager is supported by two Clinical Leads to lead a team of qualified and experienced nurses and carers. We maintain a generous ratio of staff to residents which, together with our Activity and Wellbeing team, ensures we meet everyone's individual needs including emotional, psychological and physical requirements.

Our housekeeping, catering, reception and maintenance teams ensure that non-clinical services are responsive and achieve high standards.

Rustington Hall provides a service that maximises choice and minimises unnecessary routine. Our approach is 'How Can We' NOT 'Why Can't We'!

Rustington Hall Accommodation



All our rooms are dual-registered which ensures that, as our residents needs change, they can remain accommodated in the home allowing continuity of care.

A call-bell system is installed in every room and in all communal areas so that residents are able to obtain responsive assistance at all times.

The en-suite rooms are furnished and equipped to a high standard and offer free view televisions, internet access, direct dial telephones and modern profiling beds.

Rustington Hall boasts six 'state of the art' bathrooms with mobility assisted bathtubs and two wet rooms so that all our residents can bathe with dignity regardless of capabilities.



We encourage residents to bring in personal items to help them feel at home in their room.



Communal Living



Rustington Hall is proud of its newly refurbished modern lounge which leads onto a large, wheelchair-accessible, decking area. With the addition of an awning, our residents are able to enjoy relaxing and taking part in activities outside in the summer months.

We have a dedicated activities suite and a quiet lounge for reading or private visits. We also have a meditation/prayer room to facilitate spiritual and multi-faith needs.

Our communal grounds include secluded gardens, courtyard, terraces, verandas and a spacious wooden gazebo.

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Dining at **Rustington Hall**



We understand that the whole dining experience is a crucial part of our resident's day and our Head Chef leads the catering team to provide high quality food, which is both nutritious and appetising.

Rustington Hall prefers to source food from local suppliers and support local businesses. This is reflected within the menu planning with adaptations made to seasonal changes.

Our Chef liaises with our residents to ensure the menus are adapted to reflect their preferred choices whilst also ensuring their dietary needs are met.

Menus are adapted to ensure dietary needs are met.



Award Winning Gardens



Rustington Hall has many wheelchair-accessible outdoor areas such as a sensory garden, secluded courtyard and an above-ground fishpond. There are sheltered areas which are perfect to enjoy visits, meals and entertainment out of the glorious direct sunshine. Our gardens and grounds at Rustington Hall and Oakhurst Gardens are considered Thriving and Outstanding by South & South East in Bloom. These award-winning gardens are cared for with love and pride and are a pleasure to enjoy.



Activities & Events

Our activities and wellbeing team are on hand to entertain and connect with residents either through group activities or individual engagement.

Assistive technology is regularly used such as interactive projectors, tablets, and an accessible computer suite.

There are regular themed days held throughout the year with active involvement from both staff and residents. Fancy dress is encouraged with everyone dressing up to reflect the 'theme' of the day.

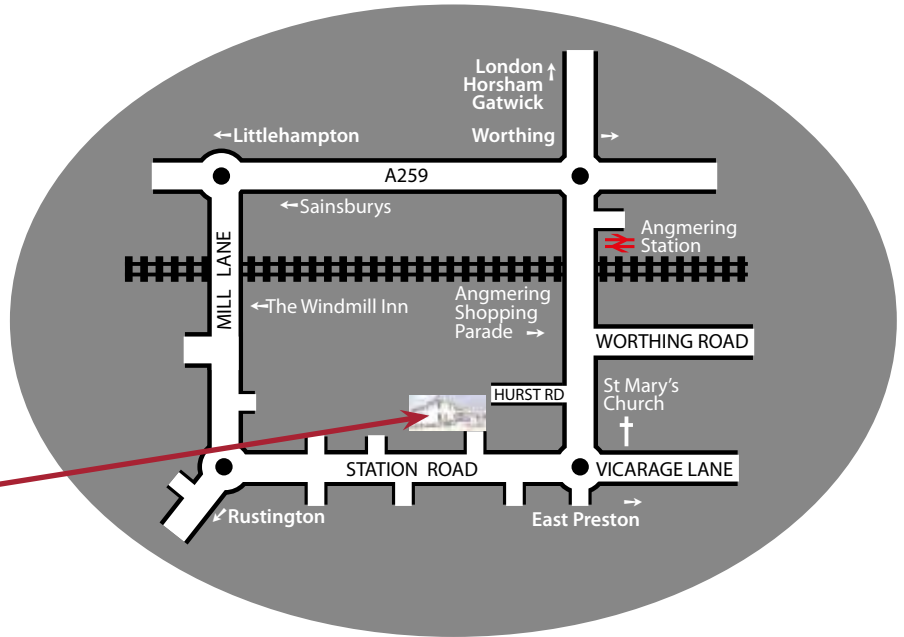
We hold regular engagement sessions where everyone is encouraged to provide feedback – whether good or bad – we want to hear it so that we can provide the best service at all times.



Residents can participate in the activities in the shared areas or they can choose to have one-to-one time with a staff member in their rooms.



How to find us



Testimonials

Myself and my family can't thank the fantastic, dedicated staff, that cared for and supported our Mum enough. It has given us so much comfort to know she was cared for and looked after to such a high standard. We highly recommended Rustington Hall and all the wonderful staff for everything they have done for her, and the support they have shown us, especially during this difficult time.

Mrs. D

I have been a nursing home resident at Rustington Hall for over five years and am ninety-six years old. During this time I have experienced a homely, friendly attitude from all the staff. Though they respect our dignity at all times, humorous banter is never far from the surface, with everyone enjoying great engagement. Food is good and nourishing without being too exotic. Altogether a pleasant experience which I can thoroughly recommend.

Mr. W

Although never an easy decision to make that a relative needs to have 24 hour care, we have never regretted choosing Rustington Hall for our mother to live in. All the staff always treat her with respect and she is evidently extremely well cared for, with attention to detail and a sunny disposition. She has been a resident there for a couple of years and is very content. There is always a good atmosphere in the home. Visitors have been made to feel very welcome at all times. Our queries are always dealt with quickly and with courtesy.

Mrs. S



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Email: reception@rustingtonhall.co.uk

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Wifi is available throughout the home.



**Littlehampton & Rustington
Housing Society**